Training Area	Training & Options	Mode/Access	Staff to be trained	% of Staff Trained	Frequency of Training	Notes	Competency/Outcomes
Military Cultural Competency (MCC) - <i>Introductory</i>	Center for Deployment Psychology and Veterans Affairs - 75 minute MCC overview training. Access: http://deploymentpsych.o rg/online-courses/military- culture	http://deploymentpsyc h.org/online- courses/military- culture	It is recommended that all staff have <u>one</u> introductory MCC training.	100%		Course Description: This interactive online training course provides an overview of military culture to include organizational structure, rank, branches of service, core values, and demographics as well as similarities and differences between the Active and Reserve components. It is intended to assist civilian mental health providers in better understanding, communicating and effectively interacting with Service members and their families. CE credits available.	Competencies: 1. To explain the military rank structure and organization and distinguish the primary mission and core values of each branch of service. 2. To describe differences and similarities between Active and Reserve components. 3. To discuss demographic characteristics of Service members. 4. To recognize general and deployment-related military terms. Outcome: Documentation of completed staff trainings. An Increase in identification of military personnel, veterans, and their families.
Military Cultural Competency (MCC) - <i>Introductory</i>	Psych Armor MCC trainings - multiple training options divided into 10 min to 1 hr self- paced online segments: Veteran 101 - DoD (20 Weteran 101 - DoD (20 Veteran 101 - Military Culture (30 min); Veteran 101 - Auss and Regulations (10 min); Veteran 101 - Laws and Regulations (10 min); Veteran 101 - Officer vs. Enlisted (35 minutes); Veteran 201 - Military Lingo & Discharges (20 min); Veteran 201 - Timeline of Wars (45 min); Veteran 201 - Profession vs. Occupation (35 min); Veteran 201 - Veterans (20 min); Veteran 201 - Military Families (60 min). Access: http://psycharmor.org/mil	https://psycharmor.org /military-culture- school/	It is recommended that all staff have one introductory MCC training.	100%	At Hire/Annual Updates	Course Description: Free, requires online user registration for access. CE credits available. Psych Armor has a 15 minute online starter course called 15 Things Veterans Want You to Know available at this link: https://psycharmor.org/courses/15- things-veterans-want-you-to-know/	Competencies: 1. To take a look inside to the lifestyle of service members and their families. 2. To learn about the historic culture and ingrained values of the U.S. Armed Forces. 3. To gain exposure to the latest research and trends on veteran- specific issues. 4. To learn from nationally-recognized subject matter experts. Outcome: Documentation of completed staff trainings. An Increase in identification of military personnel, veterans, and their families.

Military Cultural Competency (MCC) - <i>In-Depth</i>	Psych Armor MCC trainings - options (in addition to the Veteran 101 and 201 courses) for healthcare providers and others including: caregivers, employers, nonprofits, community organizers etc. Access: https://psycharmor.org/h ealthcare-providers/		It is recommended that direct services staff working with military, veterans, and their families including (but not limited to) medical program staff, emergency services staff, peer staff, case managers, and clinicians complete more in-depth training in MCC.	To be determined by individual agencies.	To be determined by individual agencies.	credits available. Psych Armor has an extensive training library including in- depth trainings for healthcare providers, caregivers and families, employers, volunteers, and educators. Veteran 101 and 201 courses are recommended as prerequesites for the in-depth courses.	Competencies: 1. To take a look inside to the lifestyle of service members and their families. 2. To learn about the historic culture and ingrained values of the U.S. Armed Forces. 3. To gain exposure to the latest research and trends on veteran- specific issues. 4. To learn from nationally-recognized subject matter experts. Outcome: Documentation of completed staff trainings. An Increase in identification of military personnel, veterans, and their families.
Military Cultural Competency (MCC): Understanding Military Ethos and Current Transition Issues Facing Veterans, Service Members and Their Families - In-Depth	Virginia Department of Veterans Services - In- person training, 90 minutes	In Person, free and available statewide by request to Virginia Department of Veterans Services, Va Veteran and Family Support Program - contact 804-371-4675.	It is recommended that direct services staff working with military, veterans, and their families including (but not limited to) medical program staff, emergency services staff, peer staff, case managers, and clinicians complete more in-depth training in MCC.	To be determined by individual agencies.	To be determined by individual agencies.	provides an overview of military culture to include organizational structure, rank, branches of service, core values, and demographics as well as similarities and differences between the Active and Reserve components, National Guard and family awareness. It also provides awareness of transition and reintegration needs for veterans and members of the National Guard and Armed Forces Reserves. The training includes an overview of Virginia-specific resources and veteran and family member panel for group	our U.S. military population. 2. To

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