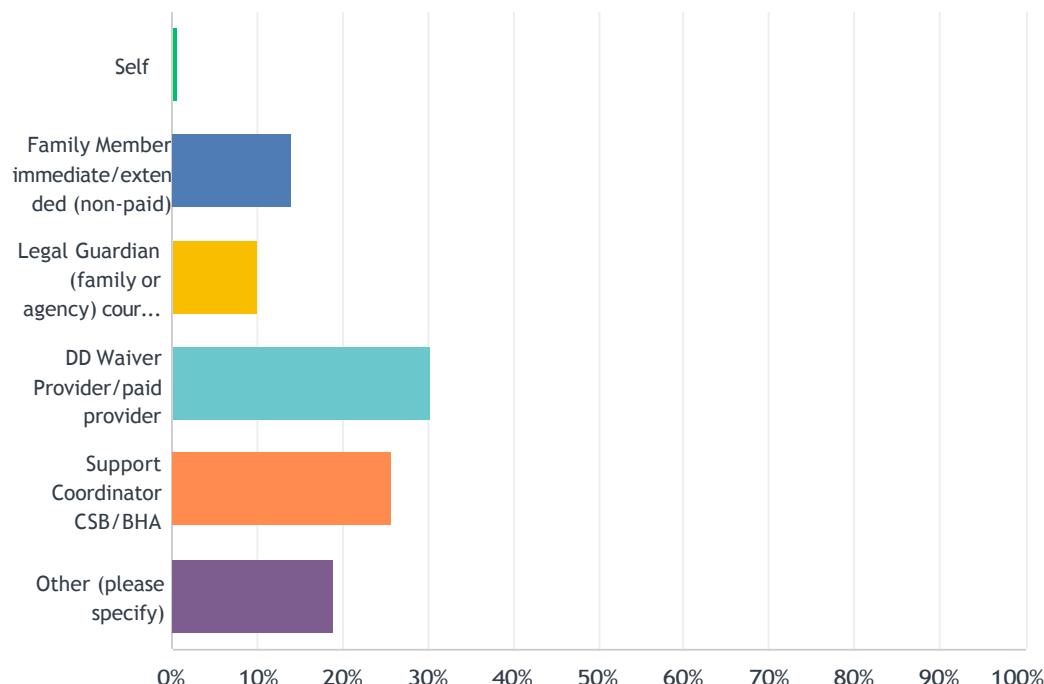




Virginia Department of Behavioral Health
and Developmental Services

FY 2026 Q1 SIS Satisfaction Survey

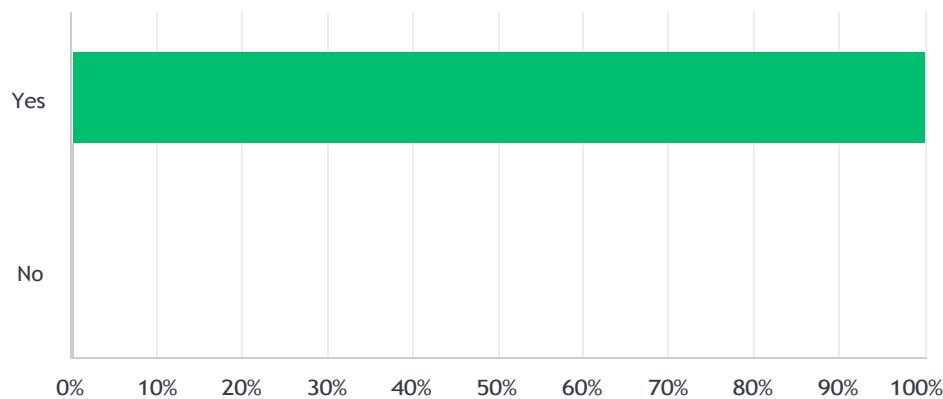
What is your relationship to the individual receiving the assessment?" (e.g., Family member providing sponsored residential services is a DD Waiver Provider).



ANSWER CHOICES	RESPONSES	
Self	0.75%	2
Family Member immediate/extended (non-paid)	14.18%	38
Legal Guardian (family or agency) court appointed	10.07%	27
DD Waiver Provider/paid provider	30.22%	81
Support Coordinator CSB/BHA	25.75%	69
Other (please specify)	19.03%	51
TOTAL		268

FY 2026 Q1 SIS Satisfaction Survey

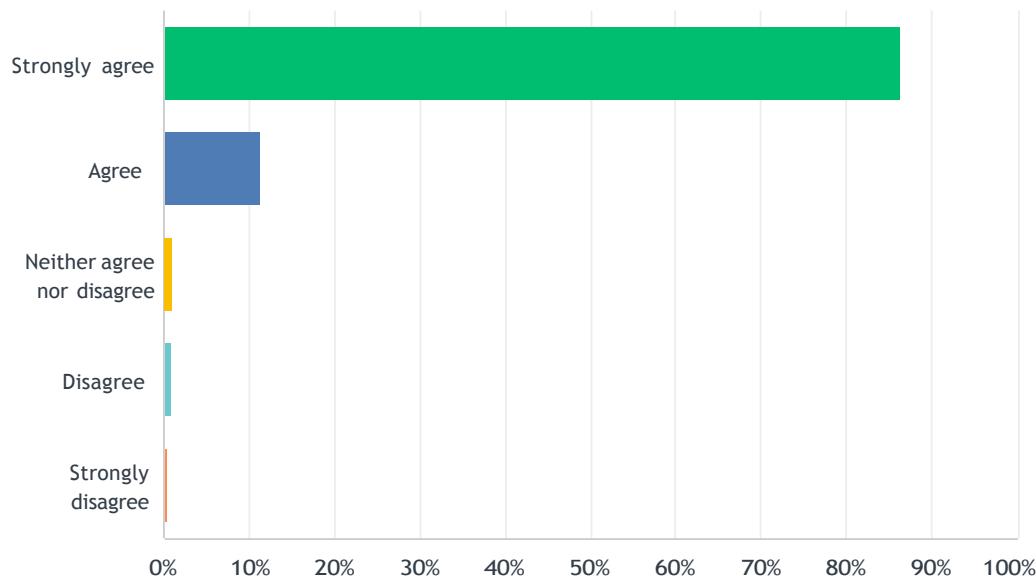
Did you participate as a Qualified Respondent?(someone who has known the individual for at least 90 days and has recently had the opportunity to observe and support them in one or more environments for extended periods (several hours per setting). A Support Coordinator (SC) is also considered a qualified respondent after being assigned to the individual in the Waiver Management System (WaMS) for at least 90 days.)



ANSWER CHOICES	RESPONSES	
Yes	99.63%	267
No	0.37%	1
TOTAL		268

FY 2026 Q1 SIS Satisfaction Survey

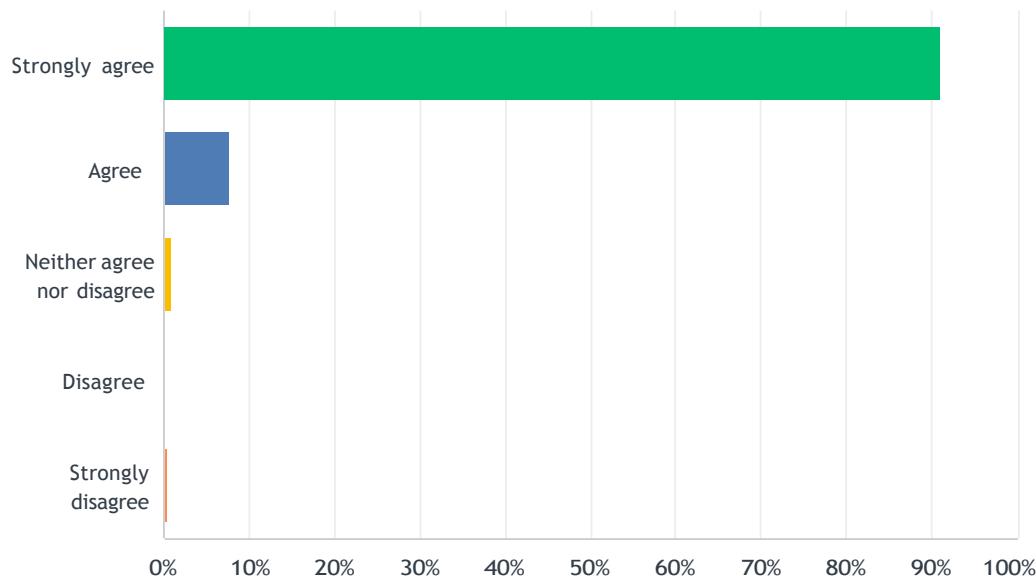
The SIS schedulers provided clear information about the scheduling process?



ANSWER CHOICES	RESPONSES	
Strongly agree	86.38%	222
Agree	11.28%	29
Neither agree nor disagree	1.17%	3
Disagree	0.78%	2
Strongly disagree	0.39%	1
TOTAL		257

FY 2026 Q1 SIS Satisfaction Survey

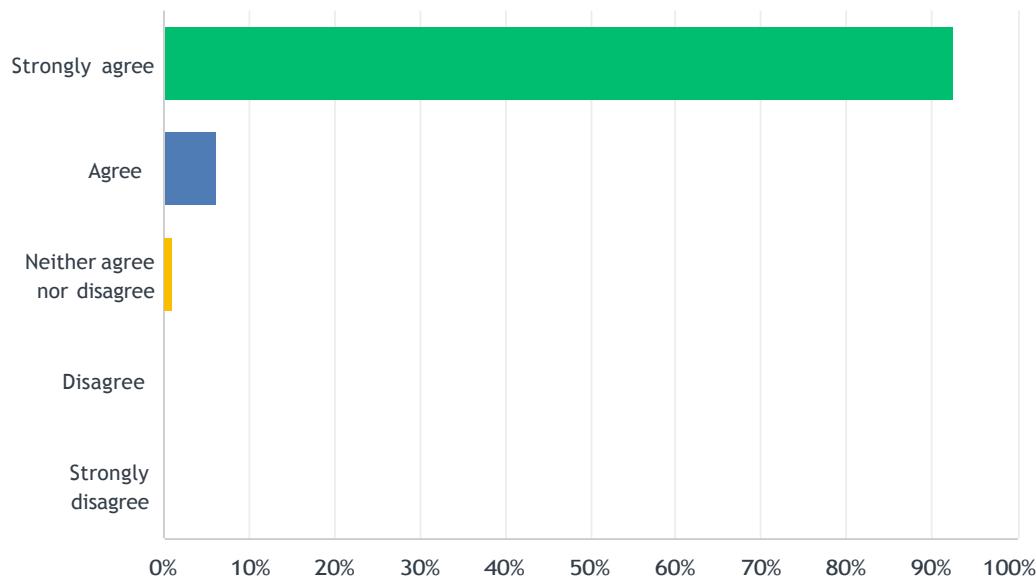
The SIS Scheduler and Interviewer conducted themselves with courtesy and professionalism.



ANSWER CHOICES	RESPONSES	
Strongly agree	91.05%	234
Agree	7.78%	20
Neither agree nor disagree	0.78%	2
Disagree	0.00%	0
Strongly disagree	0.39%	1
TOTAL		257

FY 2026 Q1 SIS Satisfaction Survey

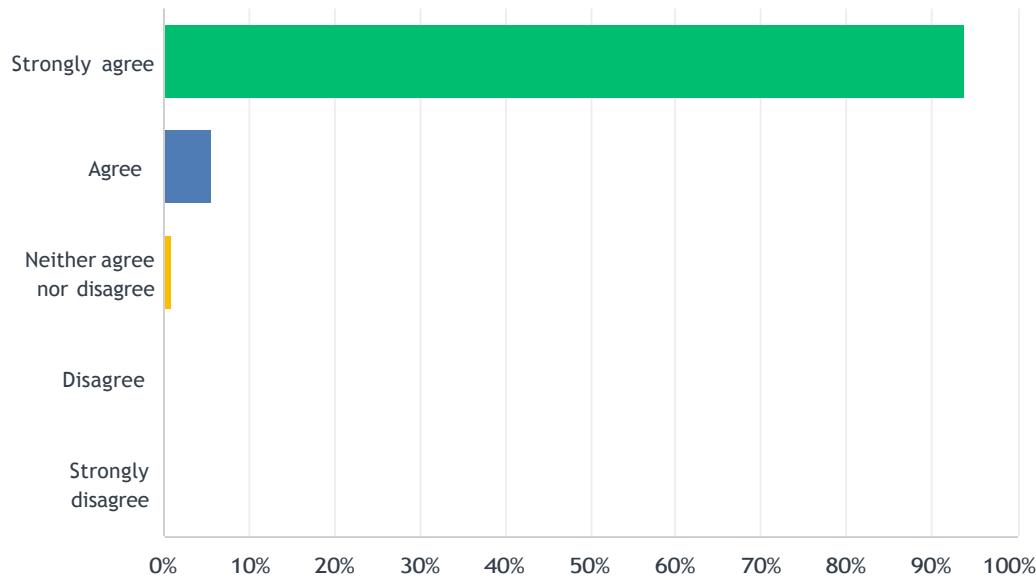
The Interviewer arrived on time or provided notice of any changes to their arrival time.



ANSWER CHOICES	RESPONSES	
Strongly agree	92.61%	238
Agree	6.23%	16
Neither agree nor disagree	1.17%	3
Disagree	0.00%	0
Strongly disagree	0.00%	0
TOTAL		257

FY 2026 Q1 SIS Satisfaction Survey

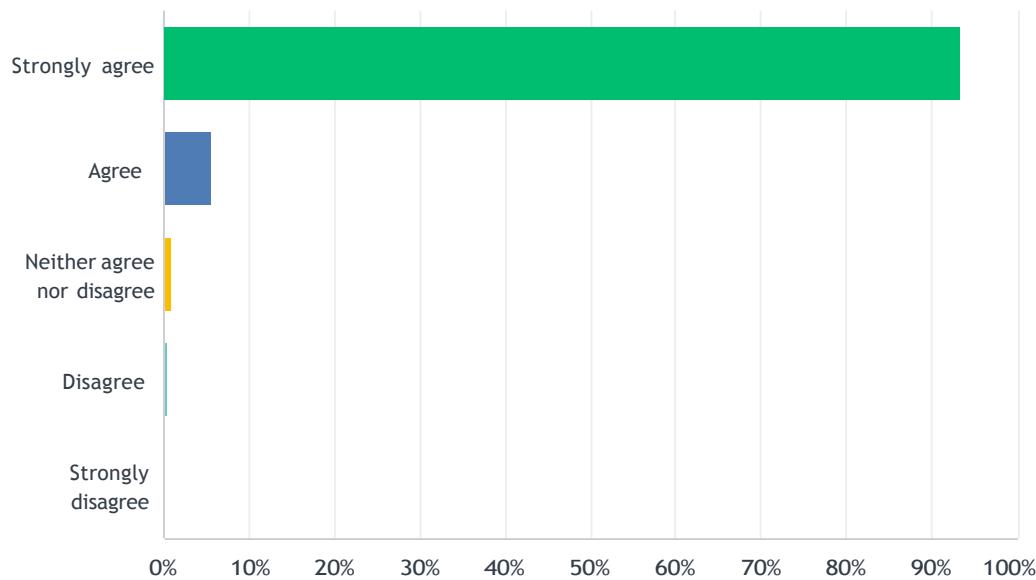
The SIS Interviewer demonstrated understanding of the assessment, clarifying understanding when needed.



ANSWER CHOICES	RESPONSES	
Strongly agree	93.77%	241
Agree	5.45%	14
Neither agree nor disagree	0.78%	2
Disagree	0.00%	0
Strongly disagree	0.00%	0
TOTAL		257

FY 2026 Q1 SIS Satisfaction Survey

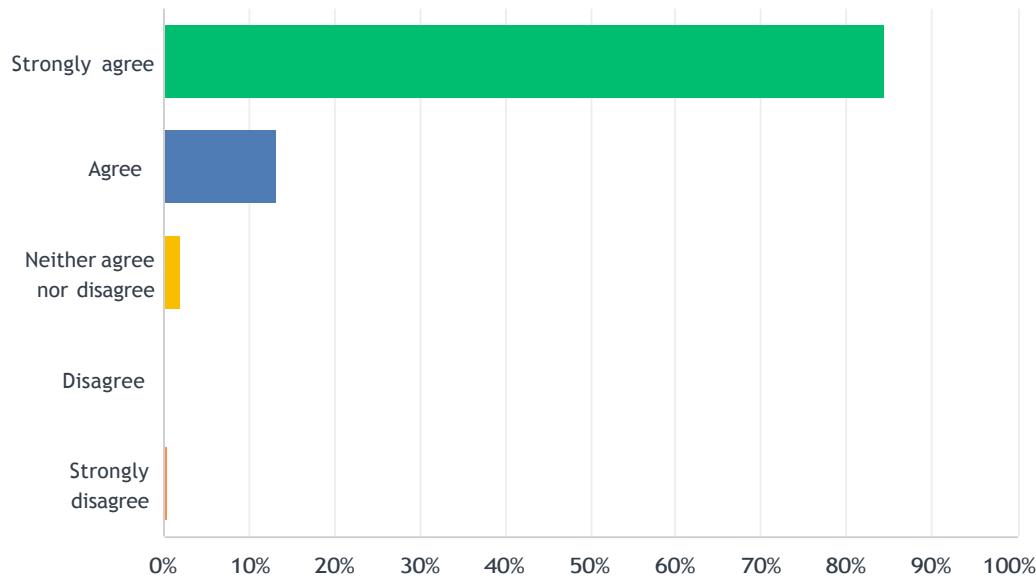
All qualified respondents, in attendance, were encouraged to participate.



ANSWER CHOICES	RESPONSES	
Strongly agree	93.39%	240
Agree	5.45%	14
Neither agree nor disagree	0.78%	2
Disagree	0.39%	1
Strongly disagree	0.00%	0
TOTAL		257

FY 2026 Q1 SIS Satisfaction Survey

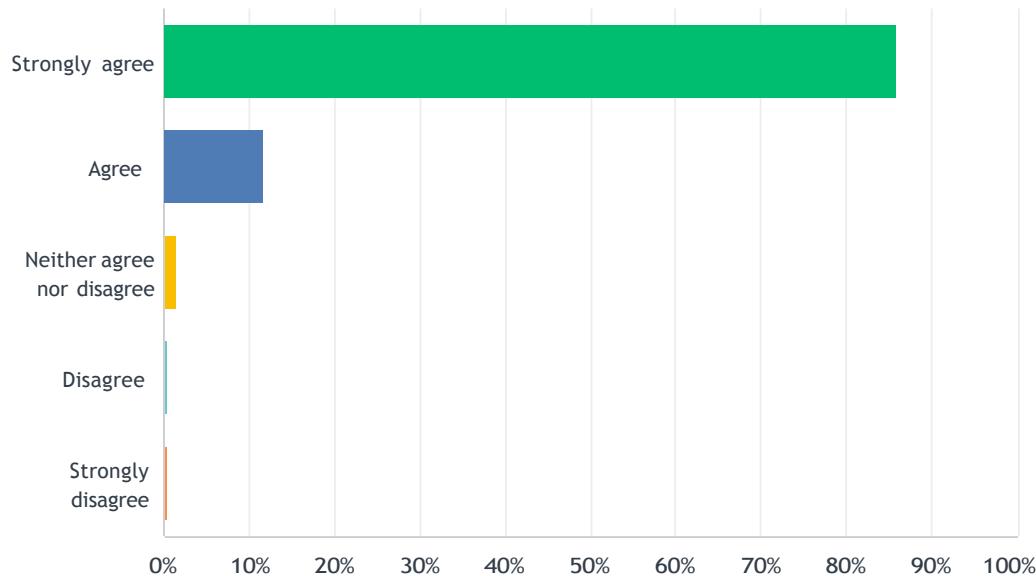
The Virginia SIS assessment process was effective overall.



ANSWER CHOICES	RESPONSES	
Strongly agree	84.44%	217
Agree	13.23%	34
Neither agree nor disagree	1.95%	5
Disagree	0.00%	0
Strongly disagree	0.39%	1
TOTAL		257

FY 2026 Q1 SIS Satisfaction Survey

I was satisfied with my overall experience with the Virginia SIS assessment process.



ANSWER CHOICES	RESPONSES	
Strongly agree	85.99%	221
Agree	11.67%	30
Neither agree nor disagree	1.56%	4
Disagree	0.39%	1
Strongly disagree	0.39%	1
TOTAL		257

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